



Advocacy *In Action*

15th Annual
Conference

April 7 - 9, 2010
Pre-Conference April 6

Albuquerque Marriott
Pyramid North
5151 San Francisco NE
Albuquerque, NM 87109
(505) 821-3333

A project of the New Mexico Crime Victims Reparation Commission and the New Mexico Coalition of Sexual Assault Programs, Inc. with support from the New Mexico Coalition Against Domestic Violence and the Children's Justice Act Advisory Group



It is with great pleasure that the New Mexico Crime Victims Reparation Commission presents our fifteenth annual Advocacy in Action Conference. Thank you for being a part of the more than 500 attendees who will experience the exciting array of national and local speakers the conference has to offer.

We continue to be faced with new challenges as we strive to serve victims of crime. We are encouraged by the wonderful, hardworking, dedicated people we partner with in victim services, law enforcement, prosecution, probation and parole, and the judiciary, and we are confident that progress will continue.

Thank you for joining us in our fifteenth year of Advocacy in Action. We look forward to another dynamic and informative conference.

Advocacy *In Action*

Kim Alaburda
NM Coalition of Sexual
Assault Programs, Inc.

Jolene Altwies
NM Office of the
Attorney General

Ellen Gatewood
NM Coalition of Sexual
Assault Programs, Inc.

Mike Geier
Albuquerque Police Department

Elena Giacci
Anti-Sexual and Domestic
Violence Training Specialist

Adrienne Koplik
NM Coalition Against
Domestic Violence

PLANNING COMMITTEE

Kelly Kuenstler
Administrative Office of
the District Attorneys

Evone Martinez
Coalition to Stop Violence
Against Native Women

Vicki Nakagawa
NM Department of Health,
Office of Injury Prevention

Renée Ornelas
Para Los Niños, University
of New Mexico

Sharon Pino
Office of the Governor

KC Quirk
Rape Crisis Center of
Central New Mexico

Carla Romero
1st Judicial District
Attorney's Office

Lynn Rosenthal
NM Coalition Against
Domestic Violence

Sophia Roybal-Cruz
Children, Youth and
Families Department

Beverly Wilkins
Peaceful Nations

Karen Wyman
NM Coalition Against
Domestic Violence

The entire staff of the New Mexico Crime Victims Reparation Commission

NETWORKING INVITATION

This conference is a great opportunity for networking as well as learning! The CVRC staff is available to help facilitate the scheduling of meeting rooms when possible. Contact Robin Brassie at (505) 841-9435.

About the New Mexico Crime Victims Reparation Commission

CVRC is dedicated to providing a variety of services to victims of crime. CVRC was formed in 1981 under the Crime Victims Reparation Act. Their primary mission is to provide financial assistance to victims of violent crime in regard to expenses incurred as a result of being victimized.

In addition to financial assistance for individual victims, CVRC administers federal flow-through funding from the United States Department of Justice, Office for Victims of Crime (OVC), and the Office on Violence Against Women (OVW). This funding is sub-granted to private, non-profit and governmental programs throughout New Mexico to improve and expand services to victims of crime. The two types of federal funding include the Victims of Crime Act (VOCA) grant and the Stop Violence Against Women Act (VAWA) grant.

CVRC publishes a quarterly newsletter available on their web site. CVRC also provides training and outreach services throughout the state.

For more information: www.cvrc.state.nm.us

About the New Mexico Coalition of Sexual Assault Programs, Inc.

In 1978, the state of New Mexico Legislature created the Sexual Crimes Prosecution and Treatment Act. This Act mandates that the state provide services to professionals (medical, mental health, law enforcement, and social services) which will assist them in offering appropriate services to victims of sexual abuse. This law outlines the necessity to provide ongoing training on a variety of sexual abuse topics. It also mandates the provision of sexual abuse evidence collection in order to offer victims the best possible prosecution of their cases. Additionally, the Act provides for payment of all victims' medical exams following an assault or the discovery of abuse.

The New Mexico Coalition of Sexual Assault Programs, a private, non-profit organization, was created and continues to exist to fulfill the requirements of this statute. In addition, the Coalition provides child sexual abuse prevention projects in rural New Mexico as well as a clearinghouse of literature and resources to assist professionals in our state in the assessment, prosecution and treatment of sexual abuse and assault cases.

For more information: www.swcp.com/nmcsap

About the New Mexico Coalition Against Domestic Violence

Established in 1979 and incorporated on May 15, 1981, the New Mexico Coalition Against Domestic Violence (NMCADV) has been working to achieve a coordinated local, regional, and statewide response to domestic violence. NMCADV members, affiliates, and advocates are committed to ending domestic violence. NMCADV envisions a world in which children will grow up without witnessing and experiencing violence in their homes. The Coalition has, and will continue to, educate the public about domestic violence and make it everyone's business. NMCADV serves as a clearinghouse for information and referral. It collaborates with agencies and advocates in the areas of program development, public policy, education, training, and funding proposals.

For more information: www.nmcadv.org

Continuing Education

The Conference has applied for Continuing Education for:

- ATTORNEYS (Attorneys must pay for MCLE credits at the conclusion of their conference participation)
- COUNSELORS
- LAW ENFORCEMENT
- NURSES
- SOCIAL WORKERS

The Pre-Conference has applied for Continuing Education for:

- ATTORNEYS (Attorneys must pay for MCLE credits at the conclusion of their conference participation)
- COUNSELORS
- LAW ENFORCEMENT
- NURSES
- SOCIAL WORKERS

Attendees requesting CEUs must abide by the policies and procedures set by the conference office which will be detailed in the conference program. For example, some boards do not allow partial-day attendance while others do. All boards prohibit early certificate distribution. If you would like to review these requirements before registering, please request them from the registration office at (505) 266-3451 or (866) 219-4582 or visit the conference web site.

The certificate distribution policies of the conference have been developed to meet the requirements set by your licensing board, and the CEU administrator does not have the ability to deviate from these policies. As it is ultimately the responsibility of each licensee to keep abreast of the current rules and regulations of his/her respective licensing board, please contact your state licensing board with any questions regarding licensure renewal, continuing education requirements, and requirements for acceptable continuing education courses, programs, and sponsors.

Application approval status and number of hours approved are listed on the conference web site, www.kessjones.com, or call the registration office (505) 266-3451 or (866) 219-4582.

Registration Office

Kesselman-Jones, Inc.

PO Box 30182 • Albuquerque, NM 87190

Phone: (505) 266-3451 • Toll-free: (866) 219-4582

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E-mail: AIA@KessJones.com • Website: www.kessjones.com

Special thanks to the
Children's Justice Act Advisory Group
for their continued support of speakers and scholarships.



Advocacy *In Action* CONFERENCE AT A GLANCE

Tuesday, April 6, 2010

- 11:00-1:00 pm Pre-Conference Registration Check-In
- 1:00-3:00 pm Concurrent Workshops
 - PC1** The Neurobiology of Trauma
 - PC2** Domestic Violence Threat Assessment: Core Concepts, Tools and Case Management Strategies
 - PC3** Trauma Stewardship
- 3:00-3:15 pm Break / Refreshments in the Prefunction Hallway
- 3:15-5:00 pm Concurrent Workshops Resume
- 5:00-7:00pm Registration / Welcome Reception

Wednesday, April 7, 2010

- 7:00-8:00 am Registration Check-In
- 8:00-8:30 am Welcome
- 8:30-9:30 am Ethics of Caring
- 9:30-10:30 am False Reports of Rape: Research Not Rhetoric
- 10:30-11:00 am Nothing Human is Foreign: Living in Space Age Times with Stone Age Minds
- 11:00-12:10 pm Wellness and Information Fair
- 12:10-1:15 pm Lunch (provided), Awards
- 1:15-1:45 pm Wellness and Information Fair
- 1:45-3:15 pm Concurrent Workshops
 - W1** Prison Rape
 - W2** Working Group on Privacy and Mandated Reporting
 - W3** Trauma Informed Workplaces
 - W4** Introduction to Forensic Interviewing
- 3:15-3:45 pm Break / Wellness and Information Fair
- 3:45-5:15 pm Concurrent Workshops
 - W5** System Accountability Through Court Monitoring
 - W6** Childhood Victimization: Improving the System
 - W7** Pets and Women's Shelter (PAWS)[®] Program
 - W8** We Can Do Better: Developing Protocols in New Mexico to Improve Intervention Response to Child Abuse and Neglect Investigations



Thursday, April 8, 2010

- 8:00-8:30 am Welcome / Overview
- 8:30-9:30 am Motivating Bystanders: A Community Approach to Sexual Assault Prevention
- 9:30-10:30 am Domestic Violence Prosecution - Post Crawford
- 10:30-11:15 am Break / Wellness and Information Fair
- 11:15-12:00 pm Columbine Lessons Learned. Lessons Implemented?
- 12:00-1:30 pm Lunch on your own
- 1:00-1:30 pm Cake Walk / Sports Trivia Challenge in the Atrium
- 1:30-3:00 pm Concurrent Workshops
 - T1** Strangulation Cases: He Choked Me and Left No Marks
 - T2** Raising Awareness for Managing Personal, Family and Public Emergencies
 - T3** Issues in Enforcing an Order of Protection
 - T4** Verbal Judo Tactics
- 3:00-3:30 pm Break
- 3:30-5:00 pm Concurrent Workshops
 - T5** Workplace Safety Planning
 - T6** Issues in Obtaining an Order of Protection
 - T7** Increasing Access for Survivors Who Are Deaf and Hard of Hearing
 - T8** Using Humor to Rekindle the Spirit Within

Friday, April 9, 2010

- 8:15-8:30 am Welcome
- 8:30-9:30 am Verbal Judo
- 9:30-10:00 am VINE Implementation in New Mexico
- 10:00-10:30 am Break
- 10:30-11:15 am Emergency Preparedness
- 11:15-12:15 pm Ted Poe (invited)
- 12:15-12:30 pm Closing / Grand Prize Drawing
- 12:30-1:30 pm Certificate Distribution / Law Enforcement Exam





Tuesday

April 6, 2010

1:00-5:00 pm

PC1 The Neurobiology of Trauma

David Lisak, PhD, Associate Professor of Psychology, University of Massachusetts Boston, Framingham, MA

How is the human brain altered by traumatic experience? This workshop describes the brain's reaction to trauma, the anatomical and physiological changes that underlie trauma symptoms, the impact of trauma on memory, and the neural changes that accompany healing from trauma.

PC2 Domestic Violence Threat Assessment: Core Concepts, Tools and Case Management Strategies

Robert J. Martin, Vice President, Gavin de Becker & Associates, Studio City, CA

No aspect of a security program is more important than accurately assessing and managing potential safety hazards before they evolve. Distorted thoughts and behaviors distinguish violence-prone individuals from their more normal counterparts. Learn how to classify these behaviors in context with the T.I.M.E Syndrome (threats, intimidations, manipulations or escalations). Gain knowledge about MOSAIC, an organized, systematic threat assessment protocol used in domestic violence and other situations. MOSAIC assists assessors in organizing their thoughts utilizing consistent criteria. The session also explores how to make more informed intervention decisions by identifying a pursuer's motivation. In addition, discover ways to help manage a victim's fear.

PC3 Trauma Stewardship - How to Not Totally Lose Our Mind While Doing This Work!

Laura van Dernoot Lipsky, Trainer and Founder, Trauma Stewardship, Seattle, WA

As human beings, we are affected by our surroundings. When exposed to hardship, crisis, stressful circumstances, and/or trauma, we attempt to make sense of what we see, hear and experience the best we can. In this workshop we explore how we are impacted by our society, work and/or careers. Through a larger backdrop of systematic oppression and liberation theory

we come to understand the shifts that occur in us personally and professionally and why we adapt the way we do. The discussion focuses on how to reconcile what we experience in our work and the world around us in a way that is compassionate and honest, as well as accountable and sustainable. Whether one may be experiencing fatigue, cynicism, guilt, a sense of not doing enough or any other number of consequences of demanding work, we come to understand how we can make choices that will allow us to interact with our work and our lives in such a way as to remain true to ourselves and those we serve. While respecting the seriousness of the issues at hand, this path incorporates much humor and a profound sense of hopefulness by drawing on a broad base of clinical approaches, social justice theory and spiritual traditions.

3:00-3:15 pm

Break / Refreshments in the Prefunction Hallway

5:00-7:00 pm

Registration and Welcome Reception

Wednesday

April 7, 2010

7:00-8:00 am

Registration / Refreshments in the Atrium

8:00-8:30 am

Welcome

Kristy Ring, Director, New Mexico Crime Victims Reparation Commission, Albuquerque, NM

8:30-9:30 am

Ethics of Caring - You Mean I Have to Take Care of Me Before I Can Really Be Helpful to You?

Laura van Dernoot Lipsky, Trainer and Founder, Trauma Stewardship, Seattle, WA

In this workshop we explore the ethics surrounding our work. Learn about a framework of approaching this work as a privilege and an honor and the ethics involved in earning the right to do this work and to be of service. We investigate what “caring for ourselves while caring for others” means and why it can be seen as an ethical obligation or a moral mandate to embrace!

9:30-10:30 am

False Reports of Rape: Research Not Rhetoric

David Lisak, PhD, Associate Professor of Psychology, University of Massachusetts Boston, Framingham, MA

In the public discourse on sexual assault, no topic generates as much controversy or emotion as false reports. This presentation adds light to the heat by surveying decades of research on the frequency of false rape reports, and by providing details of a new study recently completed by the speaker.

10:30-11:00 am

Nothing Human is Foreign: Living in Space Age Times with Stone Age Minds

Robert J. Martin, Vice President, Gavin de Becker & Associates, Studio City, CA

This session teaches the evolutionary components of effective violence assessments and how to identify and use the four key components of helping victims manage their fear. Learn the pros and cons of choosing surveillance as a safety measure.

11:00-12:10 pm

Break / Wellness and Information Fair

12:10-1:15 pm

Lunch (provided), Awards Presentation

1:15-1:45 pm

Break / Wellness and Information Fair

1:45-3:15 pm

CONCURRENT WORKSHOPS

W1 Prison Rape

David Lisak, PhD, Associate Professor of Psychology, University of Massachusetts Boston, Framingham, MA

Hundreds of thousands of men and women have been raped while incarcerated in our country’s jails, juvenile facilities and prisons; it is an epidemic of brutality that is largely ignored by society. This presentation describes the research on, and the phenomenology of prison rape, as well as its often terrible consequences.

W2 Working Group on Privacy and Mandated Reporting

M. Claire Harwell, JD, Private Consultant, Framingham, MA

Victim privacy is an important consideration for victims when they are deciding whether to participate in the criminal justice system. Join this discussion of developments in privacy law and mandated reporting of child abuse and help to define policy objectives for a future agenda to address needs of victims, with particular emphasis on teen victims.

W3 Trauma Informed Workplaces - Creating a Workplace Culture That Encourages Health and Well-being for Both Clients and Staff

Laura van Dernoot Lipsky, Trainer and Founder, Trauma Stewardship, Seattle, WA

Delve deeper into how our workplaces are affected by trauma exposure and discuss what to do about it. We'll address the subject from large scale systematic oppression to individual accountability and explore what we can do, within organizations, institutions, systems and movements to be liberation-based in our work.

W4 Introduction to Forensic Interviewing

Corrine Sanchez, Co-Executive Director, TEWA Women United, Santa Cruz, NM

This session presents information on forensic interviewing in New Mexico. What should you know before talking to children? Learn the general layout and goals of the interview and things to avoid. Hear how the New Mexico Children’s SafeHouse Network was created and about the importance of forensic interviews as part of a team approach to investigation of child sexual abuse allegations.





3:15-3:45 pm

Break / Wellness and Information Fair / Refreshments in the Atrium

3:45-5:15 pm

CONCURRENT WORKSHOPS

W5 System Accountability Through Court Monitoring

Dawn Dougherty, National Project Director, WATCH, Minneapolis, MN

Citizen participation and monitoring of the courts is an essential component of a healthy democracy. Court monitoring provides critical feedback to the criminal justice system based on observations made during court appearances and case reviews. Monitoring can include long and short-term court monitoring, research projects designed to highlight gaps in the system, as well as targeted criminal justice system advocacy. Learn how court monitoring can be used to promote public engagement, to enhance the implementation of recommendations for system wide improvements, and to sponsor targeted research directed at areas of concern as identified in safety and accountability audits.

W6 Childhood Victimization: Improving the System

Julia C. Barker, LPCC, Training and Consultation, Los Lunas, NM

This session identifies the components of the child protection system and criminal justice system that have the most frequent and consequential effect on child victims. Explore the implications of system contributions which sometimes detract from the justice, safety, physical and psychological well-being of child victims. Expand your professional awareness of how system fragmentation contributes to inefficiency, duplication of effort and unnecessary competition.

W7 Pets and Women's Shelter (PAWS)[®] Program

Marie Suthers McCabe, DVM, Vice President, Human-Animal Bond Division, American Humane Association, Englewood, CO

American Humane's Pets and Women's Shelter (PAWS)[®] Program is the first and only national program to assist domestic violence shelters in housing family pets on-site. Research documenting the link between animal cruelty and human violence recognizes

that pets are often victims of domestic violence and can become targets of batterers, and that families often will not leave an abusive situation out of fear for their pets' safety. Therefore, it is essential for women and children to remove pets when fleeing an abusive home. This workshop discusses The Link[®], the necessity for creating PAWS shelters, and features current PAWS shelters. You'll learn practical tips on set up, procedures and policies, funding, advertising, veterinary care, legal issues, and scenarios for when the family is ready to leave the shelter. Participants receive a copy of the PAWS Program manual, which includes sample forms and checklists for setting up a PAWS Program.

W8 We Can Do Better: Developing Protocols in New Mexico to Improve Intervention Response to Child Abuse and Neglect Investigations

Michelle Aldana, MA, Director of Forensic Services, All Faiths Receiving Home / NM Children's Safehouse Network, Albuquerque, NM; Nico Ashe, Director, NM Children's Safehouse Network, Albuquerque, NM; Brett Loveless, Deputy District Attorney, Second Judicial District Attorney's Office, Albuquerque, NM; Michael D. Swanson, Sergeant, Criminal Investigations Bureau, Juvenile Division, Crimes Against Children Unit, Albuquerque Police Department, Albuquerque, NM

This session provides an overview of the Safehouse, Children's Advocacy Center (CAC), Children's Justice Center (CJC), or Family Advocacy Center (FAC) model and how it works. Participate in a discussion about the National Children's Alliance standards which ensure effective, efficient and consistent delivery of services by children's advocacy centers to child abuse victims throughout the country, and look at the current gaps in services for New Mexico's children. The police role, multidisciplinary team (MDT) process and case preparation for the prosecutor are also covered.

Thursday April 8, 2010

8:00-8:30 am

Welcome / Overview

Kristy Ring, Director, New Mexico Crime Victims Reparation Commission, Albuquerque, NM

8:30-9:30 am

Motivating Bystanders: A Community Approach to Sexual Assault Prevention

M. Claire Harwell, JD, Private Consultant, Framingham, MA

Meticulous recent research has finally demonstrated several ways that we can begin to claim the violence-free reality that we've dreamed of for our communities. Bystander intervention programming teaches community members the concrete steps of how to intervene to safely stop violence. Learn how bystander intervention is being adapted and implemented on college campuses across the nation and in the U.S. Armed Forces.

9:30-10:30 am

Domestic Violence Prosecution - Post Crawford

Gael Strack, Chief Executive Officer, Family Justice Center Alliance, San Diego, CA

This multi-media presentation, given by a former veteran domestic violence prosecutor, covers case preparation and prosecution of domestic violence cases with a particular emphasis on new strategies to deal with the ruling of the United States Supreme Court Case of *Crawford v. Washington* as well as witness intimidation.

10:30-11:15 am

Break / Wellness and Information Fair

11:15 am-12:00 pm

Columbine Lessons Learned. Lesson Implemented?

Steven R. Siegel, Director, Special Programs Unit, Denver District Attorney's Office, Denver, CO

What were the factors that made up the response to the Columbine High School shootings? Hear about the lessons learned and discover resources to assist in the development of a local crisis response plan that effectively includes victim services.

12:00-1:30 pm

Lunch (on your own) / Wellness Fair

1:00-1:30 pm

Cake Walk / Sports Trivia Challenge in the Atrium

1:30-3:00

CONCURRENT WORKSHOPS

T1 Strangulation Cases: He Choked Me and Left No Marks

Gael Strack, Chief Executive Officer, Family Justice Center Alliance, San Diego, CA

Hear about findings from a study of 300 misdemeanor attempted strangulation cases, medical aspects of strangulation in surviving and non-surviving victims and legal aspects of investigating and prosecuting attempted strangulation cases. Learn practical tips for all professionals handling strangulation cases and how to develop and use experts in court.

T2 Raising Awareness for Managing Personal, Family and Public Emergencies

Michael Archibeque, Sergeant, Albuquerque Police Department, Albuquerque, NM; William Roseman, Lieutenant, Albuquerque Police Department, Albuquerque, NM; John Wheeler, Cabinet Secretary, NM Department of Homeland Security and Emergency Management, Santa Fe, NM

Learn about the latest programs and responses offered through both the State of New Mexico and municipalities to address emergency situations. Topics cover issues ranging from statewide all hazard response plans to personal and family preparedness for an unexpected disaster. Receive an update on how cities such as Albuquerque are preparing for dealing with disasters and hazards and information about dealing with biological, chemical and radiological emergencies.

T3 Issues in Enforcing an Order of Protection

Sharon Pino, Governor's Domestic Violence Czar, Office of the Governor, Santa Fe, NM; Melissa Tatum, Research Professor of Law & Associate Director, Indigenous Peoples Law and Policy Program, The University of Arizona James E. Rogers College of Law, Tucson, AZ

This session compares civil and criminal methods for enforcement and also compares state and tribal governmental authority to enforce orders of protection. Attendees learn federal requirements regarding full faith and credit and how to identify methods of intergovernmental cooperation.





T4 Verbal Judo Tactics

W. Lee Fjelstad, Vice President, Verbal Judo Institute, Inc., Sarasota, FL

When dealing with difficult people or situations, a simple conversation can easily lead to verbal attacks or escalate to physical violence. Handled properly, they can not only improve your safety, but also can enhance your professional behavior, and decrease complaints, vicarious liability and stress. Learn tactics on how to work with people that may not want to do what you want them to through two approaches, the Five Step Approach for dealing with difficult people under stressful conditions and the Eight Step Meet and Greet. When these two methods are combined, they make it easier to write reports; to train others to work in harmony with us at the scene; to warn our back-up of possible physical interaction prior to the action itself without warning the suspect; to lessen the stress of the contact by removing self-doubt; and provides a discipline of behavior that will keep us safe in the field.

3:00-3:30 pm

Break

3:30-5:00 pm

CONCURRENT WORKSHOPS

T5 Workplace Safety Planning: Improving Security to Protect Yourself, Employees and Clients at Your Facility

Michael Archibeque, Sergeant, Albuquerque Police Department, Albuquerque, NM; William Roseman, Lieutenant, Albuquerque Police Department, Albuquerque, NM

This workshop is a follow-up to Workshop T2 and is designed to present a “hands-on” approach that agencies can implement to improve safety at their workplaces. Participants receive a “tool kit” model that is based on current safety response plans used by schools, churches and businesses. Agencies can design and customize these plans to meet their specific needs and concerns. Participate in a discussion using case histories and examples of the need for a standardized response for handling these events and for coordination with local law enforcement and fire departments to minimize the risks to all those involved.

T6 Issues in Obtaining an Order of Protection

Sharon Pino, Governor's Domestic Violence Czar, Office of the Governor, Santa Fe, NM; Melissa Tatum, Research Professor of Law & Associate Director, Indigenous Peoples Law and Policy Program, The University of Arizona James E. Rogers College of Law, Tucson, AZ

This is a continuation of Session T3. Attendees examine factors to consider in determining which court to petition for an order of protection and learn elements necessary for an order of protection to qualify for full faith and credit. Methods of intergovernmental cooperation are discussed.

T7 Increasing Access for Survivors Who Are Deaf and Hard of Hearing

Cheryl L. Padilla, Director of Special Projects, NM Commission for Deaf and Hard of Hearing Persons, Albuquerque, NM; KC Quirk, Executive Director, Rape Crisis Center of Central New Mexico, Albuquerque, NM

There are a number of barriers to providing effective services for survivors who are deaf and hard of hearing. Learn about communication devices and local resources that are available to help survivors of sexual assault who are deaf and hard of hearing. Study the history of the collaboration between the Rape Crisis Center of Central New Mexico and the Commission for the Deaf and Hard of Hearing while defining “deaf and hard of hearing”, outlining the ADA Regulations, and discussing cultural competency.

T8 Using Humor to Rekindle the Spirit Within

Patrick S. Trujillo, Consultant, Pena Blanca, NM

Parents, teachers, counselors, community health representatives and direct service providers often give their time, attention and compassion to the people they serve at the cost of their own wellness. Learn how to develop a wellness plan and how spirituality is important through this process. Spirituality and humor are two primary strengths and resiliency factors for Native American people. This lively workshop combines stories, laughter, movement, music and prayer as a journey to healing. Be prepared to have fun during this highly interactive workshop.

Friday

April 9, 2010

8:15-8:30 am

Welcome

Kristy Ring, Director, New Mexico Crime Victims Reparation Commission, Albuquerque, NM

8:30-9:30 am

Verbal Judo

W. Lee Fjelstad, Vice President, Verbal Judo Institute, Inc., Sarasota, FL

The word Judo means "gentle way." Skill, technique and timing, rather than the use of brute strength, are the essential ingredients for success in Judo. For example, in Judo classes you may learn how to give way, rather than use force, to overcome a stronger opponent. Practitioners of Verbal Judo model professionalism by their mode of speaking and their actions. Verbal Judo is a method to defuse conflict and redirect behavior with words. Verbal Judo can result in reduced complaints; fewer staff assaults; demonstrated professionalism and respect for all; and most importantly a safer environment. Understand how and why to employ "verbal deflectors" during an encounter to redirect behavior and achieve voluntary compliance from difficult people. Also explore how stress affects us negatively and reduces our effectiveness.

9:30-10:00 am

VINE Implementation in New Mexico

Kelly Kuenstler, Executive Director, Administrative Office of the District Attorneys, Albuquerque, NM

After the tragic murder of a young rape survivor by her offender fifteen years ago, VINE was launched in Kentucky to alert crime victims when their offender is being released, paroled or moved to another facility. VINE is an acronym for Victim Information and Notification Everyday. In December 2009, it was announced that New Mexico has become the 41st state to implement VINE statewide. One of the Nation's largest and most successful e-government programs, VINE allows crime victims across the country to obtain timely and reliable

The New Mexico Crime Victims Reparation Commission (NM CVRC) seeks to present a wide variety of topics, issues and exhibits at the annual Advocacy in Action Conference. The information, comments and opinions by the speakers and exhibitors do not necessarily represent the views of the NM CVRC or the State of New Mexico. Therefore, neither organization endorses nor assumes responsibility for the concepts expressed during these programs.

information about criminal cases and the custody status of offenders 24 hours a day - over the telephone, through the internet, or by e-mail. Learn about this program and how it allows victims to take charge of their lives and be better prepared for what may happen if the offender is released. As the saying goes "forewarned is forearmed."

10:00-10:30 am

Break

10:30-11:15 am

Emergency Preparedness at the National Level and Coordinating with State and Local Entities

Timothy W. Manning, Deputy Administrator, Protection and National Preparedness, Federal Emergency Management Agency, Washington, DC

Communities, businesses and individuals are affected by different types of hazards every day. Planning and preparing for emergencies requires a strong partnership between Federal, State, Local and Tribal governments, communities and individuals. Community preparedness continues to be a national priority. Ensuring individuals have the knowledge and resources to prepare themselves, their families and neighbors for an emergency is a critical component in building and sustaining a resilient nation. The Federal Emergency Management Agency (FEMA) works with its partners throughout all levels of government, non-governmental organizations and the private sector to provide training, education and resources to support our citizens and first responders.

11:15 am-12:15 pm

Ted Poe (invited)

Ted Poe, US Representative, 2nd District of Texas, Humble, TX

DESCRIPTION TO COME

12:15-12:30 pm

Closing and Grand Prize Drawing

Kristy Ring, Director, New Mexico Crime Victims Reparation Commission, Albuquerque, NM



W. Lee Fjelstad

W. Lee Fjelstad brings audiences the skills of a humorous, highly animated, and dynamic presenter with over two decades of experience as a professional speaker and entertainer. As the vice president of the Verbal Judo Institute and an expert in how language affects people under stress, Mr. Fjelstad teaches how to communicate effectively during difficult situations where highly charged emotions can be both frustrating and dangerous. He holds second degree black belts in both Japanese and Korean karate and, schedule permitting, still teaches self-defense seminars to government agencies, corporate clients, and the airlines. He has been profiled on CNN, CBS, ABC, FOX, and the CBC in Canada. Mr. Fjelstad's satirical approaches to conflict are ideal entertainment for highly stressed professionals in the workplaces of today, offering both an outlet for frustration and tactics that truly work for reducing conflict and stress.



M. Claire Harwell

M. Claire Harwell, JD, is a national trainer for police, prosecutors, medical providers, civil attorneys, judges, and counselors. She developed a sexual assault victim services training curriculum and a volunteer advocate training curriculum for use in the United States Air Force worldwide. She has trained attorneys across the nation under a grant from the Department of Justice to the Victim's Rights Law Center in Boston, where she served as the national trainer for the technical assistance provider to attorneys representing victims of sexual assault under the Civil Legal Assistance to Victims Grant. She was formerly the division director for the New Mexico Attorney General's Violence Against Women Office. While practicing in New Mexico, she prosecuted a variety of high profile violent offenses and conducted extensive training for law enforcement, medical providers, civil attorneys, counselors, and prosecutors, on a variety of topics. Ms. Harwell received her bachelor of arts degree from the University of North Carolina-Chapel Hill and her juris doctorate from the University of New Mexico School of Law. She was a state-certified law enforcement officer in the state of North Carolina.



Kelly Kuenstler

Kelly Kuenstler is the newly appointed director of the Administrative Office of the District Attorneys. Ms. Kuenstler holds a masters degree in public administration from New Mexico State University and has 20 years of experience in state government.



David Lisak

David Lisak, PhD, is an associate professor of psychology at the University of Massachusetts Boston where he conducts and supervises research on the causes and consequences of interpersonal violence. In particular, he has studied the motives and characteristics of "undetected" rapists - men who rape but who are never prosecuted. He also studies the long term effects of childhood abuse in adult men, and the relationship between early abuse and the later perpetration of interpersonal violence. His research has been published in leading journals in psychology, trauma and violence, and he was the founding editor of the journal, *Psychology of Men and Masculinity*. In addition to his research and teaching, Dr. Lisak has served as faculty for the National Judicial Education Program and the American Prosecutors Research Institute. He has served as a consultant to judicial, prosecutor and law enforcement education programs across the country. He has conducted workshops nationally, and consults widely with universities, the U.S. Air Force, the U.S. Army, the Department of Defense, and other institutions regarding sexual assault prevention and policies. Dr. Lisak consults frequently with law enforcement and prosecutors on sexual violence and homicide cases across the country, and also serves as an expert witness in death penalty cases where issues of child abuse are pertinent.



Tim Manning

Tim Manning is the deputy administrator for Protection and National Preparedness (PNP) at the Federal Emergency Management Agency (FEMA). Prior to this assignment, he served as the secretary of the New Mexico Department of Homeland Security and Emergency Management, and Homeland Security Advisor to the Governor. He was named the Department's first director by the Governor in April 2007, having previously been appointed to the Cabinet as director of the Governor's Office of Homeland Security in 2005. Before that he served as the state director of Emergency Management. Deputy Administrator Manning has previously served as a deputy cabinet secretary of the New Mexico Department of Public Safety and has a diverse background in emergency services, working in a number of positions in the State's emergency management agency. Prior to his service with New Mexico, Deputy Administrator Manning served as a firefighter, EMT, rescue mountaineer and hazardous materials specialist. He received a bachelor of science degree in geology from Eastern Illinois University and is a graduate of the Executive Program at the Center for Homeland Defense and Security of the Naval Postgraduate School.



Robert Martin

Robert J. Martin is widely regarded as one of the nation's leading experts on predicting and assessing violently inclined situations. He is a 28-year veteran of the Los Angeles Police Department (LAPD), where he founded and commanded their Threat Management Unit, the first of its kind in the nation and is a founding member of the Association of Threat Assessment Professionals. He served two years as commanding officer of LAPD's Personnel Division, directing employment matters for 11,000 officers and staff including the Employee Assistance Program. He has served as a consultant to the Chicago Behavioral Assistance Team Project Planning Committee as they developed a region-wide response team to deal with mentally ill offenders. He authored a chapter on police response to the mentally ill in *The Criminal Justice System and Mental Retardation*. Most recently, he authored the chapter on stalking in the just published, two-volume work *Trauma Psychology: Issues in Violence, Disaster, Health and Illness*. He has qualified as an expert in Federal Court on issues related to threat assessment, served on the board of directors of the San Diego Family Justice Center Foundation and is currently the vice president of the National Family Justice Center Alliance. Mr. Martin is the vice president of Gavin de Becker & Associates.



Ted Poe

Ted Poe was sworn in to serve a third term representing the Second Congressional District of Texas in the United States House of Representatives in 2009. He has taken leadership roles in Washington, DC to advocate on behalf of victims and children and recognized nationally for his efforts to secure our borders and establish a plan for energy independence. As a matter of first priority after taking office in 2005, he established the bipartisan Victim's Rights Caucus to advocate on behalf of victims in our nation's capitol. Serving as the caucus founder and co-chair, Congressman Poe has been pivotal in passing legislation to safeguard our children, such as the Child Predator Act that later became the Adam Walsh Child Safety Act, and to ensure that the needs and issues facing victims of crime are equally represented. As the leading voice in Washington, DC on border security, he travels regularly to the southern border to meet directly with local law enforcement and residents. He has been instrumental in the fight to free many in the law enforcement community that have been unjustly prosecuted for actions in the line of duty. Before serving the 2nd Congressional District, Congressman Poe was a prosecutor and judge for 30 years in Houston, Texas. He was known for his creative sentencing of criminals and hard-nosed approach to enforcing the law. He garnered national media attention for his "Poetic Justice" punishments - he ordered thieves to carry signs in front of stores from which they stole; commanded sex offenders to place warning signs on their home after serving jail time; and directed murderers to securely place a photo of their victims on the wall of their prison cells reminding them of their crime. Today, Congressman Poe brings that same no-nonsense style to Congress. As a member of the House Judiciary Committee, he is able to offer his unique perspective and professional experience to the committee membership. In addition, he serves on the House Committee on Foreign Affairs.



Steve Siegel

Steve Siegel joined the Denver District Attorney's Office in 1983 where he serves as the director of the Special Programs Unit. He is the past chair and current member of the Governor's Advisory Council on Victims of Crime and was recently appointed by the Governor as a founding member of the Colorado Criminal Justice Commission. Over the course of his thirty-two year career, he has been a catalyst for the development of interagency protocols that have been replicated nationwide on domestic violence, sexual assault, child abuse, and victimization of the elderly and disabled. Mr. Siegel served as one of the crisis team leaders in the response to the Columbine High School tragedy. He has continued his support of the services to the Columbine community by serving on the executive committee of the Mile High United Way/McCormick Tribune "Healing Fund Foundation." He is on the executive planning group for a Department of Justice Symposium on Response to Terrorism and is the team leader for the Technical Assistance to Community Leadership in the Aftermath of mass tragedy. Mr. Siegel co-chaired the committee that led to the passage of the Colorado Constitutional Amendment for Crime Victims Rights. He is a past president, current executive board member and co-chairperson of the Legislative Committee of the Colorado Organization for Victim Assistance.



Gael Strack

Gael B. Strack is the chief executive officer of the National Family Justice Center Alliance which provides technical assistance to over 100 existing and pending Family Justice Centers across the world. In July 2009, the Alliance launched the FJC Legal Network which provides legal services to victims of domestic violence. Prior to this position, Ms. Strack served as the director of the San Diego Family Justice Center from October 2002 through May 2007. In that capacity, she worked closely with 25 on-site agencies (government and non-profit) who came together in 2002 to provide services to victims of domestic violence and their children from one location. The San Diego Family Justice Center was recognized as a model program by President Bush in October 2003 and was the inspiration for the President's Family Justice Center Initiative which launched 15 Centers across the nation. Prior to her work at the Family Justice Center, Gael was a domestic violence prosecutor for 17 years at the San Diego City Attorney's Office. In her spare time, Ms. Strack is an adjunct law professor for California Western School of Law teaching "Domestic Violence and the Law." She has been honored with numerous awards and is an internationally recognized trainer on domestic violence and strangulation.



Laura van Dernoot Lipsky

Laura van Dernoot Lipsky has been working with trauma survivors for over two decades. After regularly spending nights volunteering in a homeless shelter at age 18, she went on to work with survivors of child abuse, domestic violence, acute trauma and natural disasters. Also active in community organizing and social-justice movements, she has acquired an intimate knowledge of the toll that trauma can take on those who are called to help. With her theory of Trauma Stewardship she combines the age-old wisdom of traditions from around the globe with the most cutting-edge contemporary research, inviting those of us who have been exposed to hardship, suffering, or trauma, whether directly or indirectly, to reinvent how we approach caring for others and ourselves. She has shared her practice of Trauma Stewardship through workshops and gatherings, traveling across North America and around the world to bring this work to a dizzyingly broad array of workers—from community organizers and health care workers in Japan to zookeepers and reconstruction volunteers in the post Katrina New Orleans, from U.S. Air Force pilots to Canadian fire fighters, from public school teachers to private practice doctors. Laura continues her work with Trauma Stewardship, collaborating with others to develop sustainable work practices and maintaining a private counseling practice for individuals. She is also the founder and director of a Spanish-language preschool and grade school enrichment program that offers an environmental and social-justice curriculum.

Michelle Aldana is the director of forensic services for All Faith's Receiving Home where she manages the interviewing of children, adolescents and developmentally delayed adults who were alleged sexual/physical abuse victims. She coordinates multidisciplinary teams consisting of law enforcement, District Attorney's Office, and Child Protective Services from around the state of New Mexico and provides training and oversight of new forensic interviewers. Prior to this position she worked as a clinical forensic interviewer with All Faith's and was also a utilization review manager, scheduling coordinator and milieu counselor at Desert Hills Psychiatric Hospital.

Michael Archibeque received his degree from the University of New Mexico. He joined the Albuquerque Police Department in 1996 and is currently the sergeant of the eastside team of the School Resource Unit.

Nico Ashe is the network director for the NM Children's Safehouse Network. She has been with the Network since May 2009.

Julia C. Barker, MA, LPCC, is experienced in the provision of clinical evaluation and treatment of children and families, forensic supervision, consultation and training. Her experience and expertise are drawn from the perspective of evaluation and treatment of childhood trauma, understanding the impact of culture and trauma on the investigation and interviewing process, program administration and community development. Ms. Barker has extensive experience in the development and administration of child forensic interviewing and advocacy services and the multidisciplinary approach to investigation of child abuse. She trains professionals regionally and nationally in the areas of child forensic interviewing and investigative interviewing of child maltreatment. She serves as a contract trainer for the National Children's Advocacy Center in Huntsville, Alabama. Ms. Barker has a master's in counseling from The University of New Mexico and is a licensed professional clinical counselor.

Dawn Dougherty is the national project director at WATCH, a court monitoring and research organization based in Minneapolis, MN. Prior to coming to WATCH, she was the director of Public Education and Outreach at the Boston Area Rape Crisis Center. She has been an educator and trainer working to end domestic violence and sexual assault since 1994.

W. Lee Fjelstad, see his biography in the keynote presenters

M. Claire Harwell, see her biography in the keynote presenters

David Lisak, PhD, see his biography in the keynote presenters

Brett Loveless graduated from the University of New Mexico with a bachelor of arts degree in political science and in 1995 graduated from the University of New Mexico School of Law. That same year he passed the bar exam. In his 14+ years of practicing law, he has worked with Toulouse & Associates, P.A., the Second Judicial District Attorney's Office, the Crimes Against Children Division (CACD) of the DA's Office and the Economic Crimes Division. Later Mr. Loveless went into private practice for two years doing civil defense, representing governmental entities and police officers in employment discrimination and civil rights lawsuits, before returning the DA's office in 2006.

Cheryl L. Padilla became interested in working with deaf and hard of hearing children while earning her degree from the University of New Mexico. Ms. Padilla began her career with the New Mexico School for the Deaf in Santa Fe before moving to Desert Hills as a lead milieu counselor. She continued working with deaf and hard of hearing children as a program coordinator at La Familia, where she created programs to help clients live independently. Ms. Padilla is currently the director of special programs at the New Mexico Commission for Deaf and Hard of Hearing Persons. She is responsible for assembling people in various fields to establish the New Mexico Abused Deaf and Hard of Hearing Advocacy Center, Inc.

Sharon L. Pino, J.D. was appointed as New Mexico domestic violence czar for the Office of the Governor in January 2007. She received her bachelor degree from the University of New Mexico and her juris doctorate from University of New Mexico School of Law in 1999. She is a former assistant district attorney for the First Judicial District Attorney's Family Violence Unit, and a former board member for Esperanza Shelter for Battered Families. Ms. Pino was in private practice for four and a half years, and during this time she handled family law cases and maintained a contract with Eight Northern Peacekeepers Domestic Violence Program to provide domestic violence prosecution services in tribal court for the Eight Northern Indian Pueblos.

KC Quirk, a social worker, has worked in New Mexico at Esperanza Shelter For Battered Families, Inc. in Santa Fe and the Rape Crisis Center of Central New Mexico for the past eight years as the executive director. Her work experience includes designing and developing direct services and outreach and education programming aimed at promoting equity and access to people who have been disenfranchised by discrimination and oppression including: survivors and perpetrators of domestic violence, women in prostitution, those who are addicted or abuse drugs and alcohol, people struggling with mental health issues, gay men, lesbians, transgender individuals, homeless/runaway and low income youth and adults, disadvantaged pregnant women and people at risk of transmitting or contracting HIV and other sexually transmitted infections (STI's).



Advocacy *In Action* ABOUT OUR WORKSHOP PRESENTERS

William Roseman is originally from North Carolina and came to New Mexico in 1990 with the United States Air Force. He joined the Albuquerque Police Department in 1994 and has been the commander of the Juvenile Section for the past two years.

Corrine Sanchez, a Tewa Towah woman from San Ildefonso Pueblo, NM, is co-director of Tewa Women United and program manager of TWU's V.O.I.C.E.S. Program. Ms. Sanchez is also a forensic interviewer and co-founded Brave Voices Forensic Interviewing Program, which is now a program under the V.O.I.C.E.S. Program. She helped to establish the first co-location site in New Mexico for child sexual abuse investigations. She co-coordinates and facilitates the Rio Arriba/Los Alamos County Multi-Disciplinary Team and conducts training for state, city, tribal and federal law enforcement agencies, school personnel, early childcare providers and community members on preliminary assessment, handling disclosures, the investigative process, cultural competency/sensitivity and the "how to's" of interviewing children. Ms. Sanchez is the former president of the New Mexico Children's Safehouse Network, former board member of the Child Sexual Abuse Prevention Board, and vice president of the Native American Children's Alliance.

Gael Strack, see her biography in the keynote presenters

Marie Suthers McCabe, DVM, is the vice president of the Human-Animal Bond Division of American Humane where she oversees Humane Education, Animal-Assisted Interventions and The Link. Previously she served as director of community education for Heifer Project International and at the Virginia-Maryland Regional College of Veterinary Medicine to develop and direct the Center for Animal Human Relationships. Dr. McCabe earned her DVM degree from Ohio State University and was a practicing veterinarian prior to serving as director of the Veterinary Technology Program at Columbus State Community College in Ohio. She has been actively involved in the field of human-animal interaction for over 12 years, starting with developing an Animal Assisted Therapy and Education Certificate program at Columbus State in 1997. She serves on the board of directors of the International Society for Anthrozoology and the Association for Veterinary Family Practice.

Michael Swanson moved to Albuquerque in 1978. He served in the U.S. Marine Corps and in 1995 was hired by the Farmington Police Department. He later transferred to the Albuquerque Police Department where he was assigned to and

worked four years with the School Resource Officer division. He has also worked as the Crimes Against Children Sergeant for three years. Sgt. Swanson has a bachelor of science degree in occupational education, criminal justice from Wayland Baptist University.

Melissa L. Tatum specializes in tribal jurisdiction and tribal courts, particularly in the context of domestic violence and protection orders. She is the author of several articles on the subject, and has served on task forces in Michigan and New Mexico charged with developing procedures to facilitate cross-jurisdictional enforcement of protection orders. Professor Tatum has taught seminars on domestic violence and protection orders throughout the United States for judges, attorneys, law enforcement, and victim advocates, including at the National Tribal Judicial Center. She joined the University of Arizona faculty in January 2009, after serving as a faculty member at the University of Tulsa for more than thirteen years. As part of her work at Arizona Law, she coordinates the IPLP LL.M. and S.J.D. programs, as well as serving as director of the IPLP certificate program (part of the JD).

Patrick Trujillo is a member of and resides in the Pueblo of Cochiti and he is also a member of the Jemez Pueblo. He is a practitioner of traditional and spiritual ways. Currently, Mr. Trujillo is a consultant and teacher and is a certified fetal alcohol syndrome prevention trainer. He is a certified Gathering of Native Americans facilitator and trainer, Low Ropes Initiative Course facilitator and trainer, wellness trainer for youth, family, elders, women and men, leadership facilitator and trainer, and a motivational facilitator and trainer. He received the Outstanding Academic Achievement Award in drug/alcohol studies through the University of New Mexico and has served as a substance abuse counselor for the Five Sandoval Indian Pueblos, Inc., Southwestern Indian Polytechnic Institute, and the Two World's Project of the All Indian Pueblo Council, Inc. Mr. Trujillo frequently presents programs of wellness specially tailored for audiences of men, women, and youth in affiliation with the University of Oklahoma, the American Indian Training Institute (AITI) and The Gathering of Native Americans (GONA).

Laura van Dernoot Lipsky, see her biography in the keynote presenters

John Wheeler is the cabinet secretary for the NM Department of Homeland Security and Emergency Management.

SCHOLARSHIPS FOR THE CONFERENCE

Go to www.cvrc.state.nm.us/AIA.html

CVRC is again pleased to announce the availability of scholarship funds. The funds will pay for the conference and pre-conference registration fees at the early bird rate and hotel accommodations at the host hotel for those traveling more than 50 miles one way to attend the conference. It is the individuals' responsibility to make their own hotel reservations and secure the reservation with a credit card before the hotel deadline date of Friday, March 12, 2010.

Scholarships will be distributed to the following professional categories:

- Law Enforcement
- Social Workers
- Child Protective Services Professionals
- Adult Protective Services Professionals
- Probation & Parole Officers
- Counselors
- Court Personnel
- CASA Workers
- Victim Advocates (excluding those required to attend by VAWA/VOCA contract)
- Prosecution Personnel

Eligible personnel must submit a scholarship application to the CVRC office. The Scholarship Application and Registration Form will be available on the CVRC web site at www.cvrc.state.nm.us/AIA.html. Scholarships are awarded on a first-come, first-served basis until the funding resources run out. Approved scholarship applicants will be notified by the CVRC office within five (5) workdays of receipt of the application via e-mail.



BOOKSELLER

Bookworks Book Store of Albuquerque will be selling books recommended by speakers as well as other interesting books and items in the prefunction hallway during the conference. Cash, credit cards and checks are welcome as payment.

BOOKSIGNING/BOOKS AVAILABLE

Should any speakers bring books and/or materials for purchase, the time and location will be announced.



WELLNESS AND INFORMATION FAIR

Details on the Wellness and Information Fair events will be provided at the conference.

TABLE OPPORTUNITY AT WELLNESS FAIR

If you or your agency is interested in having a table during the Wellness Fair, or you would like to recommend an organization for us to contact, please call Dorothy Padilla at (505) 841-9435 or e-mail her at Dorothy.Padilla@state.nm.us.



Advocacy *In Action* LOGISTICS

LOCATION

Albuquerque Marriott Pyramid North

5151 San Francisco Road, NE
Albuquerque, NM 87109
(800) 262-2043 • (505) 821-3333
<http://www.albuquerquemarriottnorth.com/home.aspx>

The hotel is just west of I-25 and south of Paseo del Norte. Exit west at Paseo del Norte off I-25, head south on Pan American and turn right on San Francisco Road. There is ample free parking. For door-to-door directions, visit www.mapquest.com.

LODGING

A block of rooms has been reserved at the **Albuquerque Marriott Pyramid North**, at a rate of \$80 single/\$95 double occupancy plus applicable state and local taxes. Participants must make their own lodging arrangements. To receive this special rate, call the hotel by **March 12, 2010** and reference the "Advocacy in Action" conference.

INVESTMENT

If you register **before March 22, 2010** the fee is **\$60** for the pre-conference and **\$175** for the conference. If you register between **March 22 and March 31**, the fee is **\$70** for the pre-conference and **\$225** for the conference. The walk-in fee (after March 31) is **\$75** for the pre-conference and **\$250** for the conference.

REGISTRATION PROCEDURE

Registrations are being handled by Kesselman-Jones, Inc. Please make sure your registration fees are made payable to **Kesselman-Jones, Inc.** Contact their office if you have any questions regarding registrations.

Space is available on a first-come, first-served basis. We cannot guarantee that walk-in registrations can be accommodated.

To Register:

ONLINE



www.kessjones.com

It's fast, safe and easy. Credit cards, checks and purchase orders are accepted and you will receive an immediate confirmation e-mail and access to your session selections at all times.

BY MAIL



Kesselman-Jones, Inc. (AIA)
PO Box 30182
Albuquerque, NM 87190

BY FAX



(505) 266-2461
You may FAX your registration form **ONLY** if accompanied by purchase order or credit card information.

CONFIRMATION

If you don't hear from us, call! If you register online, you will receive immediate confirmation of your registration as well as a receipt and outline of session selections. If you mail or fax your registration, a confirmation letter will be e-mailed 7-10 days following receipt of your

registration. If you do not receive a confirmation within two weeks of sending your form, please call the registration office to determine your registration status.

PURCHASE ORDERS

There is a \$10 purchase order handling fee that must be paid for each purchase order submitted. If multiple people from one organization are attending, you are welcome to batch them on one purchase order and pay one handling fee of \$10. Purchase orders must reference attendee name(s). Purchase order requests will not be accepted as payment. Kesselman-Jones, Inc.'s tax ID number is 85-0409965.

Registration forms received after the early-bird deadline will have to pay the higher rate, even if the purchase order was requested before the deadline.

Organizations submitting purchase orders with a registration form will be considered registered and will be invoiced and expected to pay, even if the individual does not attend.

REFUND/REPLACEMENT POLICY

No refunds after **March 22, 2010**. A \$25 administrative fee will be deducted from cancellations received before **March 22, 2010**. Cancellations must be submitted in writing via fax or e-mail to the registration office. You may send someone in your place with no penalty, but please note that registrations may not be shared or split. If you registered online, you can cancel or make a substitution by signing in with your email address. If you registered by any other method, please call the registration office at (505) 266-3451 or toll-free (866) 219-4582 with the name change.

PERSONAL ACCOMMODATIONS

If you are in need of personal accommodations, please contact the registration office at (505) 266-3451, toll-free at (866) 219-4582, or via e-mail at AIA@KessJones.com by March 12, 2010. TTY users may access this number via the New Mexico Relay Network at (800) 659-8331.

CHILDREN

Please note that this conference provides professional training to adults and is not suitable for children. No day care services are provided at this conference.

DRESS

Trying to find a room temperature at which everyone can be comfortable is nearly impossible. Half the attendees are usually too cold and the rest too hot. Therefore, we highly recommend you bring a sweater or light jacket and dress in layers so you can adjust to the room. Dress is business casual.

CELL PHONES & PAGERS

Please silence those cells! You may put your phone or beeper on "vibrate" and then answer calls once you have left the room. If your phone or beeper does not have this feature, please turn it off and check messages without interrupting the conference. If you are on call, we ask that you sit in an aisle seat near the back and exit the room before answering the call.

15th Annual Advocacy in Action Conference
Pre-Conference April 6, 2010
Conference April 7-9, 2010

A separate form is required for each participant.
 This form may be duplicated.

Respond before March 22, 2010 to take advantage of the lower registration fee. Mail check or purchase order payable to Kesselman-Jones, Inc., along with completed form to:

Kesselman-Jones, Inc. (AIA)
P.O. Box 30182
Albuquerque, NM 87190

Registrations, only if accompanied by purchase order or credit card information, may be faxed to (505) 266-3461.

Please PRINT (only 1 registrant per page)

Name _____

Title _____

Organization _____

Address _____

work home

City _____ State _____ Zip _____

Phone _____ Fax _____

E-mail* _____

* By providing this you grant Kesselman-Jones, Inc. and the NM Crime Victims Reparation Commission permission to contact you via e-mail regarding your conference participation.

SPECIAL MEAL REQUIREMENT

- Please check here if you require a vegetarian meal.
- Please check here if you require a vegan meal (no meat, no dairy).

Please let us know if you have any other special dietary needs such as severe food allergies. _____

We are unable to accommodate other specific diet preferences:
 i.e. low fat, low carb, etc.

PERSONAL ACCOMMODATIONS

Please notify us by March 12, 2010 so that we may make the appropriate arrangements.

Communication Mobility Other _____

ATTENDANCE OPTIONS

Please check the attendance options that apply:

	EARLY BIRD Postmarked by 3/22	REGULAR Postmarked 3/22 - 3/31	WALK-IN After 3/31
<input type="checkbox"/> Pre-Conference 4/6	\$60	\$70	\$75
<input type="checkbox"/> Conference 4/7-9	\$175	\$225	\$250
<input type="checkbox"/> Welcome Reception 4/6	FREE	FREE	FREE

TOTAL AMOUNT ENCLOSED \$ _____

PAYMENT METHOD

- Purchase Order (Refer to PO instructions on logistics page)
- Check payable to Kesselman-Jones, Inc.
- Visa MasterCard American Express

Card Number _____ Exp. _____ Billing Zip Code _____

Name on Card _____

Signature _____

TOTAL AMOUNT ENCLOSED \$ _____

CONCURRENT WORKSHOP SELECTIONS

To ensure the best possible learning environment, workshops will be closed once the room capacity is reached. Therefore, it is very important that you choose the workshop you will be attending so we can assign appropriate-sized rooms. Indicate your session choice in each time slot by circling the corresponding number below.

Tuesday, April 6

1:00 - 5:00 pm PC1 PC2 PC3

Wednesday, April 7

1:45 - 3:15 pm W1 W2 W3 W4

3:45 - 5:15 pm W5 W6 W7 W8

Thursday, April 8

1:30 - 3:00 pm T1 T2 T3 T4

3:30 - 5:00 pm T5 T6 T7 T8

For office use only

Date received _____

Check/PO number/Charge process date _____

Amount _____

Confirmation sent _____



REGISTER ONLINE AT
www.kessjones.com

The 15th annual Advocacy in Action Conference is designed for professionals from all sectors of the criminal justice system, victim assistance, and mental health field who provide services to victims and families.

The conference offers four days of skill-enhancing information on national, state, and tribal perspectives on victim issues.

If you receive more than one copy of this brochure, please post extras on a bulletin board or forward them to colleagues who may be interested in attending.



AWARD NOMINATIONS

See our website: www.cvrc.state.nm.us/AIA.html for the award nomination form for Volunteer or Staff. This award will be presented on Wednesday, April 7 at the conference luncheon.

Scholarships are available for law enforcement, adult and child protective services professionals, probation and parole officers, counselors, social workers, prosecution personnel, court personnel, victim advocates, and CASA workers. See page 17 for details on how to apply!



REGISTER ONLINE TODAY AT www.kessjones.com

NM Crime Victims Reparation Commission
8100 Mountain Rd. NE • Suite 106
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