

ACCESSING AND UTILIZING  
SCHOOL-BASED HEALTH CENTER DATA

Michelle Bloodworth and Carlos Romero, Apex Education  
C. Beth Hamilton, Cuba Schools Wellness Center Coordinator

apexeducation 2010 Head to Toe, Albuquerque, New Mexico  
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About this Workshop

- The workshop will cover the many ways school-based health center (SBHC) data can be of use at the local, state and national levels, but will focus on data use at the local level.
- The presentation will provide numerous examples of the types of data that can be useful to SBHC staff and will demonstrate how to access reports that provide this data.

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SBHCs in New Mexico

- NM Department of Health's Office of School and Adolescent Health (OSAH) supports 65 SBHCs
- Approximately 40 SBHCs use Welligent as their patient management system
- Other SBHCs provide data monthly for import to Welligent from other systems

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### SBHCs in New Mexico

	Q1	Q2	Cumulative
Sites Reporting	60	61	61
Unduplicated students with at least one visit	6,609	8,667	13,216
SBHC visits	10,688	17,463	28,151
Average visit per student	1.617	2.015	2.130
Behavioral health visits	2,464	5,421	7,885
% of behavioral health visits	23.05%	31.04%	28.01%
Unduplicated students with behavioral health visit	1,284	2,011	2,728
Percent of students with behavioral health visit	19.43%	23.20%	20.64%

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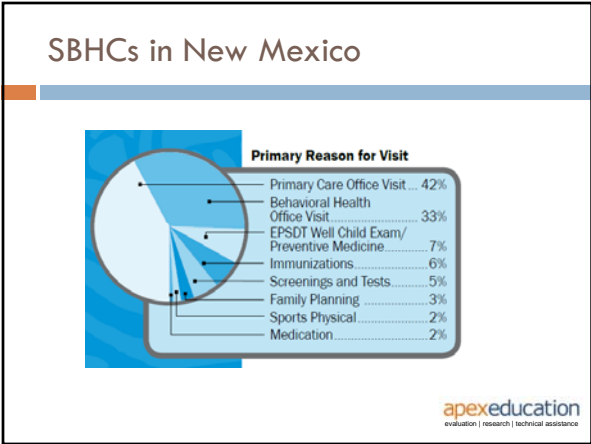
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## SBHCs in New Mexico

**Five Most Frequent Physical and Behavioral Health Diagnoses**

Diagnoses <sup>1</sup>	Number of Visits	Percent of All Visits
<b>Physical Health</b>		
Routine Child Health Exam	3,219	5.8
Medical Exam Other	1,838	3.3
Contraceptive Management Other	1,737	3.1
Vaccine for Dtp Combined	913	1.7
Acute Upper Respiratory Infection Unspecified	777	1.4
<b>Behavioral Health</b>		
Adjustment Disorder Unspecified	3,294	6.0
Counseling Unspecified	3,142	5.7
Depressive Disorder, NOS	1,711	3.1
Attention Deficit with Hyperactivity	1,659	3.0
Other Counseling	1,338	2.4



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## Local Use of Data

1. Reviewing aggregate results for public relations and advocacy with school, community, and possibly for funding
  - ▣ Reports: Monthly Level of Operations (and Elev8 MLO)
2. Planning and needs assessment
  - ▣ Report: ICD9
3. Validation and Quality Assurance
  - ▣ Reports: Provider Report, Daily Log, Apex Export



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## Public Relations and Advocacy

NEW MEXICO  
**ALT**  
ADVOCACY FOR TECHNICAL ASSISTANCE

Apex Education  
8300 Cerebell Ave., NE Suite 601  
Albuquerque, NM 87122

**Monthly Level of Operations**  
01-JAN-2010 to 07-Apr-2010

Location:

Health Promotion Information		Notes	State	Region	Priority	Staff	Other	Total All
Type	Description							
Total								
Total Number of Office Visit Encounters								
Type of Office Visit		# Visits						
Behavioral Health Office Visit		412						
ICD997 - Well Child Exam/ Preventative Medicine		348						
Family Planning		343						
Immunizations		338						
Primary Care Office Visit		1,729						
Total		3,208						
Total Number of Patient Encounters by Race								
Race		# Visits						
American Indian or Alaska Native		49						
Asian or Pacific Islander		3						
Black or African American		4						
Hispanic		1,133						
Not Specified		8						
Other		6						
Unknown		43						
White		348						
Total		2,294						



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### Creating a Narrative From the Data: A SBHC Data Story

Primary care visits/data numbers for both staff and students are one method used to create a "picture" or "narrative" for the superintendent and the school board regarding a myriad of issues, particularly attendance rates.

Staff members seen quickly on campus are able to remain at work thus saving the district thousands of dollars annually since substitute teachers are not required on those days.



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### Creating a Narrative From the Data: A SBHC Data Story

Students who receive primary care via the wellness center and remain in school for the remainder of the school day assist the attendance goals of the district which is tied into annual yearly progress demands.

The data collected throughout the year can be takes to school administration and the school board along with a narrative about how this data shows impacts and outcomes that are important to them.



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### Final Thoughts

- Remember to protect student information!
- Welligent can support implementation, too
  - Electronic Claims
  - Scheduling
- SBHC Report and contact information at [www.apexeducation.org](http://www.apexeducation.org)
- Contact Apex for Welligent Technical Support



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